# **Privacy Policy**

This privacy policy governs your use of the software application [Al Madina Sharjah] ("Application") for mobile devices that was created for Hilal Al Madina Hypermarket - Sharjah. The Application helps Hilal Al Madina customers to browse the promotions and offers of Hilal Al Madina Hypermarket and the loyalty points.

# 1. GENERAL:

1.1 By installing the Al Madina UAE Application is a confirmation that you have understood and accepted this disclaimer and its terms mentioned below.

# 2. **DEFINITIONS**:

2.1 The "Application" shall mean the software provided by Hilal Al Madina to find better offers, to be used on Apple iOS and Android OS devices and any upgrades from time to time which enables the use of the Application.

# 3. Application:

3.1 This provides a platform to display the offers.

#### 4. User Provided Information:

4.1 The Application obtains the information you provide when you check for loyalty points.

#### **5. AVAILABILITY:**

- 5.1 This Application is available to handheld mobile devices running Apple iOS and Android OS Operating Systems. Mobile Net Soft will use reasonable efforts to make the Application available at all times. However you acknowledge the Application is provided over the internet and mobile networks and so the quality and availability of the Application may be affected by factors outside Mobile Net Soft reasonable control.
- 5.2 Mobile Net Soft, its group of companies and sub-contractors do not accept any responsibility whatsoever for unavailability of the Application, or any difficulty or inability to download or access content or any other communication system failure which may result in the Application being unavailable.
- 5.3 Mobile Net Soft will not be responsible for any support or maintenance for the Application.

# **6. SYSTEM REQUIREMENTS:**

- 6.1 In order to use the Application, you are required to have a compatible mobile telephone or handheld device, internet access, and the necessary minimum specifications ('Software Requirements').
- 6.2 The Software Requirements are as follows: Apple iOS devices running iOS 9 or higher, and Android OS devices running Android OS 4 or higher; Language: English.
- 6.3 The version of the Application software may be upgraded from time to time to add support for new functions and services.

# 7. DISCLAIMER OF WARRANTIES:

7.1 To the maximum extent permitted by law, and for the avoidance of doubt, Mobile Net Soft hereby disclaims all implied warranties with regard to the Application. The Application and software are provided "as is" and "as available" without warranty of any kind.